

**National Workshop on Establishing an Advance Passenger  
Information System (API) in Moldova**  
Chişinău (Moldova), 10-12 July 2018  
OSCE Transnational Threats Department/Border Security and Management Unit

**Tuesday, 10 July**

Time	Issue
	<b>This day is focussed on providing an overview of what API is and why it is relevant, as well as discussing key principles for the use of API</b>
	<b>Opening remarks</b>
09:00-09:30	<p><i>Welcome by:</i></p> <ul style="list-style-type: none"> <li>-Representative from the Ministry of Interior</li> <li>-Lajos Karakas, Acting Deputy Head of Mission, OSCE Mission to Moldova</li> <li>-Simon Deignan, Programme Manager, Transnational Threats Department/Border Security and Management Unit (TNTD), OSCE</li> </ul>
	<b>Tour de table</b>
09:30-10:15	<ul style="list-style-type: none"> <li>– Providing an opportunity for participants to introduce themselves and share their backgrounds and expectations for the workshop.</li> </ul> <p><i>Activity facilitated by Simon Deignan, Programme Manager, TNTD, OSCE</i></p>
10:15-10:45	<b>Break</b>
	<b>Introduction: What is API, why API and where do we stand now?</b>
10:45-12:30	<ul style="list-style-type: none"> <li>– <u>Defining and addressing the problem</u> <ul style="list-style-type: none"> <li>○ Assessing the threat posed by the flow of Foreign Terrorist Fighters across borders</li> <li>○ Setting out the requirements for API under UN Security Council Resolutions 2178 (2014) and 2309 (2016) and the EU API Directive</li> </ul> <p><i>Presentation by Simon Deignan, Programme Manager, TNTD, OSCE</i></p> </li> <li>– <u>Overview of API</u> <ul style="list-style-type: none"> <li>○ Determining the differences between batch API and interactive API (iAPI) and between API and Passenger Name Record (PNR)</li> <li>○ Examining how API can be used as a decision-making tool to effectively process airline passengers</li> </ul> <p><i>Presentation by Andrew Priestley, Director, Agile Borders</i></p> </li> <li>– <u>An overview of the Government's API capabilities and ambitions</u> <ul style="list-style-type: none"> <li>○ Understanding the current national passenger processing environment and the government's policy position on API</li> <li>○ Identifying whether there is an API/PNR/iAPI project underway in the country</li> </ul> <p><i>Presentation by a representative from the Ministry of Interior</i></p> </li> </ul>
12:30-13:30	<b>Lunch break</b>

13:30-14:15	<p><b>The potential costs and benefits of implementing an API system</b></p> <ul style="list-style-type: none"> <li>– <u>Using API for law enforcement purposes</u> <ul style="list-style-type: none"> <li>○ Exploring the matching of API data against watch lists, including INTERPOL databases, to conduct effective passenger screening and risk assessments.</li> </ul> </li> </ul> <p><i>Presentation by Bozidar Popovic, Deployment Officer, INTERPOL</i></p> <ul style="list-style-type: none"> <li>– <u>The effects of API on airlines and the travelling public</u> <ul style="list-style-type: none"> <li>○ Analysing the value of API in reducing passenger clearance times</li> <li>○ Understanding the challenges that airlines face during the development of an API system</li> </ul> </li> </ul> <p><i>Presentation by James-Patrick Sgueglia, Project Manager – Regulatory Processes, Lufthansa</i></p>
14:15-15:00	<p><b>The international and the national legal frameworks for API data collection, storage and processing</b></p> <ul style="list-style-type: none"> <li>– Examining the Standards and Recommended Practices under Annex 9 (Facilitation) to the Chicago Convention</li> <li>– Understanding how to establish an API system in accordance with international standards</li> <li>– Determining the required legal framework for airlines to be able to transmit passengers' API information to border authorities</li> <li>– The need for airlines to comply with data protection laws nationally and internationally</li> </ul> <p><i>Presentation by Adrian Carbajo Ariza, Adviser on Passenger Data Exchange, TNTD, OSCE</i></p>
15:00-15:30	<p><b>Break</b></p>
15:30-16:15	<p><b>Description and evaluation of the current passenger processing environment</b></p> <ul style="list-style-type: none"> <li>– Identifying areas of difficulty, constraints (e.g. systems infrastructure, manpower, material resources...), strengths, opportunities and demands being placed on border control agencies and on carriers</li> <li>– Assessing the effectiveness of the current practices and establishing targets</li> </ul> <p><i>Group activity coordinated by Simon Deignan, Programme Manager, TNTD, OSCE</i></p>
16:15-17:00	<p><b>Description and evaluation of the current passenger processing environment</b></p> <p><i>General discussion moderated by Simon Deignan, Programme Manager, TNTD, OSCE</i></p>
17:00	<p><b>Closing</b></p>

## Wednesday, 11 July

Time	Issue
	<b>The second day is focussed on analyzing the available IT service providers, learning best practices from other States' experiences, and discussing how to set up a passenger data exchange programme.</b>
09:00-09:30	<b>Welcome and summary of previous day's training</b> <i>Group exercise coordinated by Adrián Carbajo Ariza, Adviser on Passenger Data Exchange, TNTD, OSCE</i>
09:30-10:30	<p style="text-align: center;"><b>Key requirements for developing an integrated national API strategy</b></p> <ul style="list-style-type: none"> <li>– Determining your needs and objectives and understanding global standards</li> <li>– Developing a national legal framework</li> <li>– Establishing inter-agency co-operation and the 'single window' mechanism</li> <li>– Assessing collaborative implementation with stakeholders and ensuring realistic timeline expectations</li> </ul> <p style="text-align: center;"><i>Presentation by Simon Deignan, Programme Manager, TNTD, OSCE</i></p>
10:30-11:00	<b>Break</b>
11:00-12:30	<b>Exchange of other national experiences and best practices in the implementation of an API system and the utilization of flight passenger data</b> <i>Presentation by Tamás Juhász, Hungarian Counter-terrorism Information and Criminal Analysis Centre</i>
12:30-13:30	<b>Lunch break</b>
13:30-15:15	<p style="text-align: center;"><b>Obstacles and roadblocks to API connectivity</b></p> <ul style="list-style-type: none"> <li>– Identifying lessons learnt and best practices in establishing connectivity between airline and government communication networks</li> <li>– Analysing the issues experienced in seeking to tie existing government systems together to support inter-agency co-operation</li> <li>– Examining how to develop detailed technical specifications needed to support programming of API systems</li> </ul> <p style="text-align: center;"><i>Presentations by:</i></p> <ul style="list-style-type: none"> <li>- Peter Butler, DCS Product Manager, Amadeus</li> <li>- Amr el Rahwan, Senior ID Solutions Consultant, WCC Smart Search &amp; Match</li> <li>- Dmitry Taranko, Business Developer, SITA</li> <li>- Jon Floyd, Information Management Services, Rockwell Collins</li> <li>- Eric Isabey, API-PNR Business Development Manager, Conztaanz</li> </ul>
15:15-15:45	<b>Break</b>

	<b>Funding Opportunities</b>
15:45-17:00	<ul style="list-style-type: none"> <li>– Discussion of financial and technical support available from donor states and/or international organizations</li> </ul> <p style="text-align: center;"><i>Presentations by:</i></p> <ul style="list-style-type: none"> <li>- <i>Greg Falcon, National Targeting Centre, US Customs and Border Protection</i></li> <li>- <i>Steven Daniels, Justice and Home Affairs Officer, EU Delegation to the Republic of Moldova</i></li> </ul>
17:00	<b>Closing</b>

### Thursday, 12 July

Time	Issue
	<b>The third day is focussing on multilateral discussions to identify and come up with a Road Map for implementation</b>
09:00-09:30	<b>Welcome and summary of 2<sup>nd</sup> day training</b> <i>Group exercise coordinated by Adrián Carbajo Ariza, Adviser on Passenger Data Exchange, TNTD, OSCE</i>
09:30-10:45	<p style="text-align: center;"><b>Drafting of a Road Map for implementation (Steps 1 and 2)</b></p> <ul style="list-style-type: none"> <li>– Reviewing the requirements of the session</li> <li>– Drafting a Road Map for implementation based on the practices analysed, the problems and opportunities identified, and the targets set during Days 1 and 2</li> </ul> <p>Special attention should be paid to:</p> <ul style="list-style-type: none"> <li>○ Establishment of a joint passenger clearance process where the role and responsibility of each agency is clearly identified</li> <li>○ Opportunities afforded by international co-operation with border control agencies in other countries</li> <li>○ Description of the use of Information and Communication Technology in the processing of passengers</li> <li>○ Establishment of legal authority to acquire access to, or require to transfer, use and store API data</li> <li>○ Adherence to technical standards, formats and procedures set out in the internationally recognized guidelines</li> </ul> <p style="text-align: center;"><i>Group activity coordinated by Simon Deignan, Programme Manager, TNTD, OSCE</i></p>
10:45-11:15	<b>Break</b>
11:15-12:30	<b>Drafting of a Road Map for implementation (Steps 3 and 4)</b> <i>General discussion moderated by Simon Deignan, Programme Manager, TNTD, OSCE</i>
12:30-13:30	<b>Lunch break</b>

13:30- 14:45	<p style="text-align: center;"><b>Drafting of a Road Map for implementation (Steps 5, 6, 7 and 8)</b></p> <p style="text-align: center;"><i>Continuation of the general discussion</i></p>
14:45- 15:00	<p style="text-align: center;"><b>Wrap-up and closing of the workshop</b></p> <p>– Providing an opportunity for participants to give feedback about the organization of the workshop</p> <p style="text-align: center;"><i>Final remarks by Simon Deignan, Programme Manager, TNTD, OSCE</i></p>